

ORIGINAL

W-01737A-12-0478

Teresa Tenbrink



0000148420

From: Stephanie Haholy <skhaholy@gmail.com>
Sent: Wednesday, September 11, 2013 5:06 PM
To: BitterSmith-Web
Cc: rhaholy@cox.net
Subject: New River Water Rate Increase Request

Good Evening - We are residents of Fletcher Heights and customers of New River Water; it was quite a surprise for us to learn that there has been a request to raise our water over 80%?! Is this true?

If this is true, what are our rights as customers and residents?

Is there a requirement for us to be notified of a potential rate increase so that we can notify others, write letters, call or attend necessary meetings/hearings?

Thank you for any information you can provide.

Stephanie Haholy
7902 W. Deanna Drive
Peoria, AZ 85382
(623) 694-1219

Arizona Corporation Commission

DOCKETED

SEP 20 2013

DOCKETED BY	
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2013 SEP 20 P 2:56
AZ CORP COMMISSION
DOCKET CONTROL

Teresa Tenbrink

From: John Wahman <jwahman@pdsaz.com>
Sent: Thursday, September 12, 2013 3:14 PM
To: BitterSmith-Web
Subject: New River rate increase

Dear Commissioner,

The Fletcher Heights Community Association represents 2100 homes in the New River Water Utility Company. The Association currently budgets \$78,000 annually for water. The idea of an 86% rate increase would be a terrible burden to just throw on the community. The need for such an increase cannot be justified to come all at once. New River must accept that business was not conducted properly if all of a sudden they need twice as much money almost as before. To further grant such an increase does not guarantee any better management in the future.

The Board is requesting that this large of an increase be denied.

Sincerely,

John Wahman , CAAM
Community Manager
623-298-3338 Phone
623-298-3339 Fax
jwahman@pdsaz.com

Planned Development Services, Inc.
HOA Management Company
...it's our service

8765 W. Kelton Ln, Bldg A-1, Ste 102
Peoria, AZ 85382
<http://www.pdsaz.com>

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John Wahman , CAAM
Community Manager
623-298-3338 Phone

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Teresa Tenbrink

From: Cindy Stapleton <cstapleton93@gmail.com>
Sent: Thursday, September 12, 2013 3:22 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: New River Utility Rate Increase/ docket # W-01737-12-0478

Commissioners,

As a homeowner in the Fletcher Heights subdivision, I am asking you to deny the rate increase. I am also on the Board for our HOA and our annual bill is already nearly \$80,000. The rate increase will cause hardship to those of us in the community, as well as our association.

MAKE IT A GREAT DAY!

Cindy Stapleton

602-525-3693

Teresa Tenbrink

From: Scott Bundgaard <scott.bundgaard@gmail.com>
Sent: Thursday, September 12, 2013 3:55 PM
To: Stump-Web
Cc: BitterSmith-Web; RBurns-Web; Burns-Web; Pierce-Web
Subject: #W-01737A-12-0478

Mr. Chairman and Commissioners:

Please oppose the staff recommendation for a 36.77% increase in the rate increase for New River Utility Company. As you know, we do not have a choice in water utility providers. This is an undue hardship on those of us who are ratepayers.

Thank you for your consideration.

Scott & Stephanie Bundgaard
21424 N. 78th Drive
Peoria, AZ 85382

Teresa Tenbrink

From: nicole sitren <nicolesitren@hotmail.com>
Sent: Thursday, September 12, 2013 4:06 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Docket W-01737-12-0478

Mr. Chairman and
Commissioners:

Please oppose the staff recommendation for a 36.77% increase in the rate increase for New River Utility Company. As you know, we do not have a choice in water utility providers. This is an undue hardship on those of us who are ratepayers.

Thank you for your consideration.

Nicole Sitren
Peoria Homeowner

Teresa Tenbrink

From: Nickole Langston <nflangston@gmail.com>
Sent: Tuesday, September 10, 2013 11:31 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Re: Docket #W-01737-12-0478

DO NOT INCREASE MY WATER BILL, IF IT AIN'T BROKEN, DON'T FIX IT! (Excuse my French & YES I AM YELLING).

It will PIERCE my BURNS, BURNS heart, and feel as if someone has STUMPed me into the ground, it will ALL be BITTER(-Smith) no sweet if there is an increase! As silly as this sounds, is how silly I will feel if the people I voted into their positions, increase my water bill!

PLEASE RESPOND BY
SEPTEMBER 9, 2013

[illegible]

Sent from my iPhone

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